

## 1. Introduction

In terms of the General Code of Conduct of the Financial Advisory and Intermediary Services Act No. 37 of 2002 (FAIS), Prescient Fund Services (Pty) Ltd, (Registration number 1998/023727/07), is required to disclose the information in this document to you. You should therefore read through the document carefully to ensure you understand the contents hereof. If there is anything in this document that you do not understand, please request further information from us. You are entitled to a copy of this document for your own records.

## 2. Authorised Financial Services Provider

Prescient Fund Services (Pty) Ltd is an authorised financial services provider (FSP number 43191) in terms of Section 8 of FAIS. A copy of our license certificate is available on request.

Our contact details are:

<b>Physical/Postal Address:</b>	Prescient, 4 Otto Close, Westlake Business Park, Westlake, Cape Town, 7945
<b>Telephone:</b>	+27 21 700 3600
<b>Email:</b>	info@prescient.co.za

## 3. Financial Services and Products

Prescient Fund Services (Pty) Ltd is authorised to render intermediary financial services in respect of the following categories and financial products:

CATEGORY DESCRIPTION	INTERMEDIARY
<b>CATEGORY 1</b>	
Long-Term Insurance: Category B1	X
Long-Term Insurance: Category B2	X
Long-Term Insurance: Category B2 -A	X
Long-Term Insurance: Category B1 - A	X
Long-Term Insurance: Category C	X
Retail Pension Benefits	X
Pension Funds Benefits	X
Shares	X
Money market instruments	X
Debentures and securitised debt	X
Warrants, certificates and other instruments	X
Structured deposits	X
Participatory interest in a hedge fund	X
Bonds	X
Derivative instruments	X
Participatory interests in Collective Investment Schemes	X
Forex Investment	X
Long – term Deposits	X
Short – term Deposits	X

## 4. Authorised Key Individuals

Key Individuals: Craig Mockford, Hayden Reinders, Kim Gibb, Lance Jacobs

Details of Prescient Fund Services (Pty) Ltd Authorised Representatives are available on the Financial Sector Conduct Authority website (under the FAIS section) at <http://www.fsca.co.za>.

## 5. Approved Product Suppliers

Details available on request.

## 6. Conflict of Interest Management Policy

Prescient Fund Services (Pty) Ltd has adopted and implemented a conflict-of-interest management policy that complies with the provisions of FAIS. The conflict-of-interest management policy can be obtained from [compliance@prescient.co.za](mailto:compliance@prescient.co.za).

## 7. Indemnity Cover

Prescient Fund Services (Pty) Ltd holds Professional Indemnity and Fidelity cover.

## 8. Financial Intelligence Centre Act 38 of 2001 (FICA)

In terms of FICA, Prescient Fund Services (Pty) Ltd is an accountable institution. We are required to identify our prospective clients, verify the given information and keep records of the verifying documents. We are also obliged to report suspicious and unusual transactions that may facilitate money laundering to the authorities.

## 9. Complaints

Should you wish to pursue a complaint against a key individual and/or representative of Prescient Fund Services (Pty) Ltd, you should address the complaint in writing by email to [complaints@prescient.co.za](mailto:complaints@prescient.co.za) or post for attention of the Compliance Officer at the registered address.

If you are not happy with the way in which your complaint has been handled or have not received a response within 6 weeks, you are entitled to refer your complaint to the Office of the Ombud for Financial Services Providers (referred to as the "FAIS Ombud").

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<b>Telephone:</b>	+27 12 762 5000 / +27 12 470 9080
<b>Facsimile:</b>	+27 86 764 1422 / +27 12 348 3447
<b>Email:</b>	<a href="mailto:info@faisombud.co.za">info@faisombud.co.za</a>
<b>Website:</b>	<a href="http://www.faisombud.co.za">www.faisombud.co.za</a>

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The Ombud has been created to provide you with a redress mechanism for any inappropriate financial advice

that you feel may have been given to you by a financial services provider.

## **10. Compliance Officer**

Nazley Herandien and Toufeeq Allie are the appointed compliance officers of Prescient Fund Services (Pty) Ltd.

## **11. Disclaimer**

You should note that there are risks involved in buying or selling any financial product, and past performance of a financial product is not necessarily indicative of the future performance. The past performance is relevant to the financial services being rendered. The value of financial products can increase as well as decrease over time, depending on the value of the underlying securities and market conditions.